

Loadpoint Bearings Ltd Repair Procedure

1). Your company ships the damaged spindle for repair to Loadpoint Bearings Ltd. Cost of shipment to be paid for by your company.

Please use the following address,

- **FAO Tony Snow**
- **Loadpoint Bearings Ltd**
- **67 Haviland Road,**
- **Ferndown Industrial Estate,**
- **Wimborne,**
- **Dorset.**
- **England**
- **BH21 7PY**
- **TEL: ++ 44 (0)1202 894447**

2). We strip the repair spindle down and write an internal repair report. This is normally done within the first week of receiving the damaged spindle.

3). From our observations we will quote you a price and delivery of the repair. A brief description of the work to be carried out is included on this quote. You should have a quote within 2 weeks of the damaged arriving at Loadpoint Bearings. Though please note this time can vary depending on urgency of repair or work loading within Loadpoint Bearings.

4). The repairing of a spindle can take from 1 or 2 days up to 14 weeks to do depending on the level of damage the spindle has received. When new parts on non-Loadpoint Bearings spindles are needed lead times can get quite long.

5). We cannot guarantee that we can repair all spindles that are returned to us. Some will be uneconomic to repair. Spindles which are not manufactured by Loadpoint Bearings also have the increased risk that we cannot repair due to unavailability of parts especially motors or encoders.

6). Spindles which are not repaired can be shipped back to your company or scrapped. This will be your company decision.

7). All spindle carriage will be paid for by the customer.

8). Finally, Loadpoint Bearings maybe able to offer new Loadpoint Bearings designed spindle alternatives for most of the non repairable air bearing spindles.

All repair spindles are looked at on a case by case bases.

We hope we have not put you or your colleagues off by the above as we are keen to work with you. But I think it is important to outline how we can/should work together for the future on the spindle repair business. We would appreciate any thoughts or comments you have on the above.

Email: all@loadpoint-bearings.co.uk